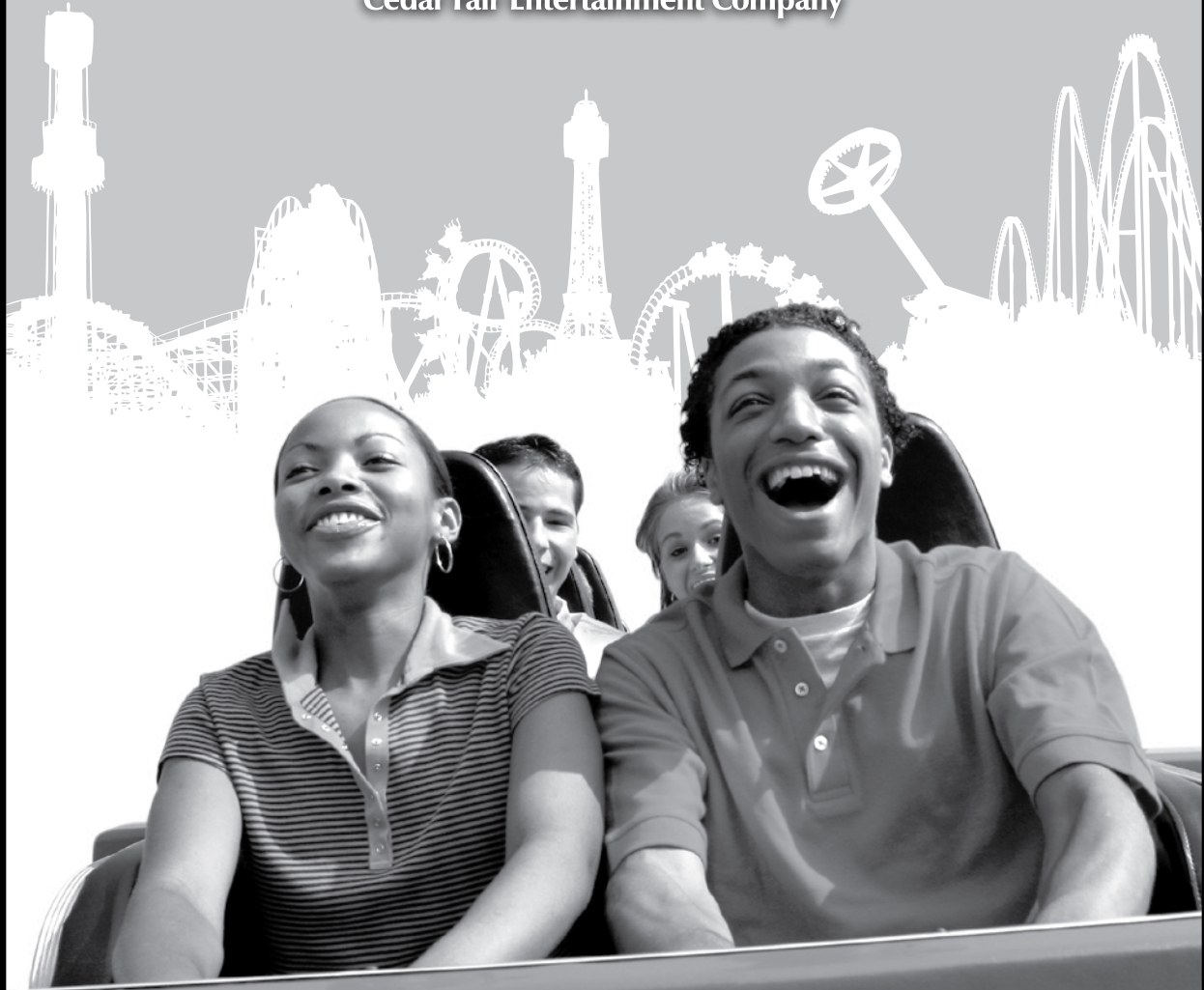


Kings Island

Cedar Fair Entertainment Company



Group Volunteer Program Guidebook



WELCOME TO KINGS ISLAND

Welcome to the Kings Island Group Volunteer Fundraising Program! This program offers a unique opportunity for non-profit organizations to raise money for their cause by volunteering in the fun and exciting atmosphere that Kings Island offers. We thank you in advance for your efforts and we look forward to seeing you in the Park!

Kings Island is the perfect family vacation destination. The 364-acre theme and water park features more than 80 world-class rides, shows and attractions. Kings Island's 15 thrill-inducing roller coasters include Firehawk – Ohio's only flying coaster – the Beast – the world's longest wooden coaster—and Diamondback—our newest coaster. Boomerang Bay, a 15-acre Australian-themed water park, offers more than 50 water activities, including 30 water slides. For the past eight years, *AMUSEMENT TODAY* readers have awarded Kings Island with the prestigious Gold Ticket for the Best Kids' Area in the world! Open weekends spring and fall, daily in the summer. For information call (800) 288-0808 or visit www.visitkingsisland.com.

Our Cornerstones

Service – Cedar Fair parks have a reputation for being enjoyable places to visit. Whether you are waiting on a guest, answering a question or handling a complaint, always be polite and patient, and give the guest your complete attention. The last guest we serve at the end of the season should receive the same courteous and friendly service we gave to the very first. Remember, a satisfied guest is Cedar Fair's best advertisement.

Courtesy – Cedar Fair's most effective method of public relations is courtesy. Try to develop a courteous and caring attitude, and then communicate this feeling to the people around you. Although our guests visit by the millions, each one deserves to be treated with respect as an individual, as do your fellow volunteers and employees. Be patient, understanding and make them feel welcome and special.

Cleanliness – Cedar Fair's reputation of having the cleanest parks in the nation is due to the efforts of all of our employees and volunteers. Keeping parks of our size clean is no easy task. It takes commitment and teamwork. Everyone has a basic responsibility to keep their work area clean. In addition to keeping the work areas clean, be attentive when walking the midways. Make a special effort to pick up and throw away any litter on the midways.

Safety – Safety is everyone's responsibility. Remember, safety begins with a positive, conscientious approach to your work. Your health, as well as that of fellow employees and park guests, is at stake. Potential safety hazards should be reported to your supervisor immediately. Be especially alert for children and elderly guests. Never become distracted while doing your job. We expect each of you to do your part to maintain a "safety-minded" operation.

Integrity – Lastly, at all Cedar Fair parks, employees follow the principle of integrity. A person of integrity is honest in his dealings with supervisors, guests and co-workers, and in his handling of company money, property and time. Other examples of integrity may include doing the best job possible at all times, being fair and showing respect for everyone you come in contact with, helping fellow crew members when needed, treating all guests as you would want to be treated, turning in all lost and found articles to the appropriate authority, and always reporting for work properly groomed and in a clean uniform. Integrity is the glue that binds the other four cornerstones together.



PROGRAM OVERVIEW

Kings Island's Group Fundraising Program offers non-profit organizations the opportunity to earn money for their school, church, charity or other group in a fun, team-based environment. This program builds partnerships with the community and assists the park on its busiest days. Assignments are typically available in many of our operating departments and vary in times and length based on business needs.

ELIGIBILITY

Your group must be an IRS certified non-profit organization under section 501 of the 1986 code. If your organization is not classified under section 501(c)(3), you will need to provide proof of your tax exempt status. Groups that are covered under section 501(c)(3) include the following organizations:

- Religious
- Educational
- Charitable
- Scientific
- Literary
- Foster National or International amateur sports competitions
- Prevention of cruelty to children or animals

REQUIRED PAPERWORK & TAX INFORMATION

- **All group leaders are required to complete a Group Information Form.**
This form must include the organization's Tax Identification Number (TIN # is nine digits in total), full group name, address, signature (from a board member of the group) and date. Individual social security numbers are not permitted to be used as TINs.
- This form must be completed and returned to the Group Volunteer Office each season before you can sign-up for any assignments. Groups may not participate in the program until this form is on file.
- The receipt of this document will be confirmed by a list of available assignments. This list will be sent within a week of your eligibility verification.
- The Group shall be solely responsible for the payment of any and all applicable taxes related to its Kings Island volunteer activities.

GROUP LEADERS

Each Group must designate one person as the primary contact, or Group Leader, for their organization. To be efficient and effective, we ask that only the group leader contact the Volunteer Coordinators. The Group Leader is notified via email of available volunteer dates, program information, and updates throughout the season.

Group Leaders are responsible for ensuring that the volunteers from their organization are properly informed of the program procedures, all standards and guidelines (including all information in this guidebook) prior to arriving at the park for any volunteer assignments. Group Leaders are responsible for checking in their group and completing required paperwork for the assignment, or for designating another member of their organization as the alternate Group Leader for the day. The Group Leader must fully inform their alternate on any information necessary to check in the group and ensure that volunteers meet all program requirements. **Group Leaders must complete and submit the Group Acknowledgement Form to be eligible to book assignments.**

COMPENSATION

- Group Volunteers are compensated at a base rate of \$7.00 per hour per volunteer. If a group is on-time, brings the committed number of volunteers, and completes their assignment, and additional 50¢ per hour per Volunteer will be added. If the department releases volunteers before the end of the assignment, the group will still be eligible for the 50¢ per hour increase for hours worked.
- If a group volunteers for a "Hard to Fill" assignment, an additional 50¢ per hour per volunteer will be added. "Hard to Fill" assignments will be designated on the date list and chosen at the discretion of the Volunteer Office.
- After the group has completed 5 assignments (see clarifications below) in good standing (see below for definition of "good standing"), the group will receive an additional \$1.00 per hour per volunteer (starting on the sixth shift). Reaching this level makes it possible to earn up to \$9.00 per hour. Assignments completed while the group is not in good standing will not count towards the calculation of this multiple shift increase.
- If a group completes at least 10 assignments successfully, they will receive an "end of season" bonus check of \$1.00 for every hour their group worked all season. The bonus checks will be distributed in November. The Group must maintain continual good standing status through November to be eligible for the "end of season" bonus. The reward of this bonus makes it possible to earn up to \$10.00 per hour for your group's assignments.
- Compensation starts at the beginning of your assignment, not when you arrive for check-in. Compensation is only given for total hours volunteered, minus breaks. Individual or split/partial checks will not be issued.
- Splitting assignments with another volunteer is not permitted because of required training and operational needs, each volunteer must be able to work a complete assignment.

Checks

The remuneration check will be made payable to the name of the non-profit organization as listed on the Group Information Form. One check will be sent by certified mail to the group leader within three weeks of the date volunteered. In the event of an error on your check, please email the Volunteer Coordinators at volunteers@visitkingsisland.com.

- Please fax or mail a copy of all of your group timecards for the assignment(s) in question and indicate where you think the error occurred. We will review the timecards and make adjustments as needed on your next check.
- To help us avoid problems with your check, follow these tips:
- Be sure everyone in your group signs in
- Be sure your volunteers check the hours on their timecard before signing it and turning it in
- Collect copies of all your time cards and track the hours your group has volunteered, minus breaks
- Be sure we have the most up to date contact information for your group.

Clarifications

- Completed assignments are calculated by group, not volunteer. If 5 volunteers are booked from 9:00am to 5:00pm, one assignment is considered completed at the close of that time frame, not 5.
- A group remains in "Good Standing" if the following conditions are met:
 - The group is always on time for booked assignments, allowing at least 30 minutes for check-in before the start time of the assignment.
 - All volunteers complete all assignments, following the direction of the Kings Island supervisors and managers.
 - Volunteers always arrive in compliance to Grooming Standards, including being in proper attire & clean-shaven.
 - The group always arrives with the promised number of volunteers.
 - The group has not violated the Cancellation / Replacement policies.
 - All volunteers within your group comply with all Park Policies, applicable Federal, state and local laws, and this guidebook.

TIME CARDS

Each volunteer will be given a time card at check-in with the assignment start time. The volunteer is responsible to make sure breaks, and end times are recorded accurately by the supervisor. The volunteer must present this timecard to the supervisor to be completed and signed at the end of the assignment. The supervisor will keep the top copy. The volunteer must turn in the middle copy when exiting Security Post 3. **If this copy is not turned in, the group will not be paid for that volunteer's hours, nor will those hours count to the donation of tickets.** The volunteer retains the bottom copy for their records.

COMPLIMENTARY TICKETS

Complimentary Tickets

- Tickets will be awarded at a rate of .05 tickets per hour worked. Tickets are calculated by group, not volunteer. (20 hours worked is one ticket, 40 is two tickets, etc)
- If a volunteer arrives late or chooses to leave early, that assignment will not count toward your group's total.
- Tickets, when issued, will be mailed with the remuneration check. Therefore, we cannot honor requests for tickets to be issued and used prior to the mailing of the check.
- Tickets donated by the Group Volunteer Program are not to be resold under any circumstance. Group Leaders are responsible for ensuring that all volunteers from their organization are aware of this rule, since the reselling of tickets by any group member will result in the entire group being disqualified from future participation in the program. There will be no exception to this rule. Kings Island WILL NOT handle ticket disputes between volunteers and their organizations. All questions about ticket distribution by group members will be directed to your group leader.
- **Please note tickets not used in the current season cannot be exchanged for tickets in the next season.**
- **Tickets issued in the current season are valid on any public operating day until Labor Day.**
- **After Labor day, tickets are donated for the next season. Vouchers for next season will be sent with remuneration checks. These vouchers can be exchanged at Guest Services during the next season.**

BOOKING ASSIGNMENTS

Once the Group Leader has received orientation materials and a group's required paperwork is complete, they will receive (via email) a list of dates when volunteer assignments are available. Group Leaders should carefully consider these dates before making a commitment on behalf of their organization. To book an assignment:

- All bookings are done through e-mail to volunteers@visitkingsisland.com. Assignments are on a first-come, first-served basis. We will NOT accept requests over the phone.
- The Group Leader must provide the name and identifier for each volunteer at the time of booking. An identifier is required to make sure hours worked for each assignment is credited to the correct volunteer, and therefore the correct group. This identifier can be the Driver's License number or State-Issued ID number. Volunteers will no longer be asked for the more sensitive Social Security number.
- After the assignment is booked, the Group Leader must ensure that each volunteer completes a Volunteer Acknowledgement and Sign-off Form. This form should be faxed or e-mailed back to the Volunteer Office no later than 24 hours before the start time of the assignment. Sending the forms back early will drastically reduce check-in time. Volunteers will not be compensated for missed (late) time on their assignment because they were delayed completing forms at sign-in. The group will also be ineligible for on-time bonuses.

CANCELLING OR CHANGING ASSIGNMENTS

Once a group has committed to an assignment and their booking has been confirmed by the Volunteer Coordinators, cancellations or reductions in the number of volunteers may affect the group's eligibility for future participation in the program.

- Cancellations or reductions in the number of volunteers must be e-mailed to the Volunteer Office no later than 72 hours before the shift. Failure to do so will result in revocation of "good standing" status.
- Any group that reduces the total number of volunteers by 20% or more, more than once, will no longer be eligible to participate in the program.
- Any group that "no shows" for an assignment will no longer be eligible to participate in the program.
- Any group that cancels an entire assignment more than once will no longer be eligible to participate in the program.
- You may replace a promised volunteer, rather than reducing your total promised number. This replacement is the Group Leader's responsibility, and the change should be e-mailed to the Volunteer Office no later than 24 hours before the start time of the assignment.

PARK CANCELLATION POLICY

Kings Island reserves the right to cancel group volunteers at any time due to inclement weather, lower than expected attendance, scheduling, or for any reason necessary to our business. We will make every effort to notify groups with this information prior to the day of the assignment. In the event that Kings Island cancels your assignment on the day you are scheduled to work, and your group has already arrived at the park, your group will receive two hours of pay per person at the groups current rate of pay. We will make every attempt to notify you in advance if your assignment is canceled.

PARKING

All group volunteers must park in the employee parking lot. Anyone who enters through guest parking will not be reimbursed for parking. The entrance to the associate parking lot is off Western Row Rd. Once on Western Row Rd. you will take a left at the first traffic light (Sunoco will be on your right). Do **NOT** enter through the toll plazas. Security Post One is the first checkpoint for group volunteers' admission into the Associate parking lot. At this checkpoint, identify yourself as a group volunteer to the officer who will then direct you into the parking lot. After parking your car, proceed to the Group Volunteer Check-In, located at the nearest end of the Human Resources Office. Do NOT enter through the main gate or main Human Resources Office. You must be escorted by a Park representative through Security Post 3 to enter the park, after you have checked in.

CHECKING IN & DOCUMENTATION

- The group leader or alternate leader is responsible for coordinating volunteers in at the Volunteer Office and assisting with all of the necessary paperwork. If a volunteer is designated "group leader" for the day, he or she must have the knowledge necessary to assist with checking in the group. The Volunteer Coordinators will not be able to walk them through the paperwork process.
- All Volunteers must arrive at least 30 minutes prior to the start of the assignment. Each volunteer must complete a Volunteer Acknowledgement and Sign-Off form if one was not filled out and returned to the Group Volunteer Office in advance, and provide proof of age with one of the acceptable forms of identification listed below.
- Placement within the Park is contingent upon the need of the department. This may result in your group being asked to switch to another department.
- **All volunteers must be at least 18 years of age and may not be employed by Cedar Fair, L.P. Former employees must have a favorable re-hire status. Each volunteer must bring a driver's license or state ID. NO OTHER FORMS OF IDENTIFICATION WILL BE ACCEPTED.**
- For speed and ease of check-in, the volunteer's ID will be scanned. The volunteer will no longer need to sign-in manually. The scanning of the Ohio Driver's License or State ID, yields only the license or ID number. No other personal information is stored in the barcode. This number is the same number that was provided by the Group Leader at the time of booking, and will be matched with that booking information to complete the check-in process. The numbers from IDs for other states will simply be typed in.

SECURITY CHECKS

When entering and exiting the park, please do so by way of the Associate sidewalk located next to Security Post 3. All persons are subject to searches by Security. As you enter and exit the Security Posts, an officer may check lunch boxes, purses, etc., in order to maintain control over items being taken in and out of the Park. Sales receipts or a Materials Release form, signed by a supervisor, should also be presented at this location for any merchandise, games product, or food purchased while in the Park. Everyone is required to comply with these procedures in order to protect Kings Island, our Guests, associates, and volunteers. Please be aware that you will pass through a metal detector when entering Kings Island. Please plan your attire and the items you carry accordingly to complete this check efficiently. No weapons may be brought into Kings Island. **Re-entry to the park will not be permitted.** Therefore, do not plan to exit the park prior to the end of your assignment. You will be escorted into the park by a Kings Island representative at the start of your assignment. **You should leave all unnecessary personal items at home or in the car when volunteering at Kings Island.**

RESTROOMS & STORING PERSONAL ITEMS

Public restrooms are available at the front entrance gate and various location through out the park. Please use the restroom before starting your assignment. The restroom in the Human Resources office is not available to employees nor volunteers. Be sure you are in grooming standards before arriving for your assignment. Please leave all valuables at home or in your car. Volunteers are not permitted to exit and re-enter the park during their assignment. However, volunteers may bring a lock to store food, clothes, and other items in the employee locker room. Kings Island is NOT responsible for lost or stolen items.

OTHER GENERAL ASSIGNMENT INFORMATION

- Most assignments last 6 to 8 hours, but can vary by department.
- Each volunteer may volunteer up to a maximum of 13 assignments during the operating season. It is the group's responsibility to monitor compliance with this rule. Groups that violate this rule will be ineligible for future participation in the program.
- Breaks are not compensated and will be documented by the supervisor on the timecard. Breaks should be taken at our Associate Cafeteria. Only park associates and group volunteers are permitted to purchase and consume the food offered in the Associate Cafeteria. Family members visiting KI must eat at other restaurants.
- Children or family members may not accompany volunteers through the Associate entrance.
- In the event of inclement weather, group volunteers should report for their scheduled volunteer assignment unless otherwise notified.
- Group volunteers may not consume alcoholic beverages, purchase or consume food or drink, merchandise, or otherwise participate in the theme park experience at any time during the volunteer assignment. However, after your assignment (not before) you may enjoy the park as a guest. Remember to turn your timecard in before you leave.
- Upon arrival at the park, volunteers must be in full compliance with Appearance Standards & Grooming Guidelines.

APPEARANCE STANDARDS

Volunteers must be in full and complete uniform while in view of the Guests at all times. This includes walking to your volunteer location, walking through the Park while on break, at the beginning of your assignment, and when leaving for the day. Park management reserves the right to determine whether a volunteer's appearance is in accordance with these guidelines.

- Volunteer in need of medical or religious accommodation should speak with a Volunteer Coordinator.
- Due to close contact with Guests and Co-workers, proper hygiene is required.
- You should never chew gum or smoke while in view of guests or at your assigned location.
- Group Volunteers reporting for their assignment who are not in compliance with the standards will not be able to Volunteer and your group will be penalized by receiving only \$7.00 per hour for your time worked. Shirts/Blouses: Only solid white polo type and solid white oxford style shirts are permitted. Shirts must have a collar. T-shirts will not be permitted. Do not wear shirts that are sleeveless, crop tops, mesh, silk screened shirts, or have any logos. Shirts must be worn tucked in.

Pants/Shorts: Solid tan or khaki. No denim material. All shorts must have at least a seven inch inseam and capri-style pants are not permitted. No frayed or cargo style pants or shorts may be worn. A coordinating belt must be worn.

Shoes/Socks: Should be comfortable athletic shoes, primarily black or white in color, with solid white socks. Sandals, open-toed or backless shoes are not permitted for health/safety reasons.

Hats/Coats: The Park will provide a hat for assignments in a Food and Beverage location. No other hats may be worn. Scarves, bandanas, and "do rags," are not permitted. Solid colored raincoats or jackets may be worn during inclement weather. If the weather is cold and rainy, please wear appropriate attire as Group Volunteers may be assigned to an outside location. Volunteers will be provided with aprons, if required by the department.

Money: Group Volunteers should only bring enough cash to eat lunch or dinner. You are responsible for your own meals.

GROOMING GUIDELINES



Females

Hair - Hair must be natural, clean, well-groomed and simply arranged. Faddish, extreme hairstyles, including (but not limited to) multi-color or unnatural colors, sculptured hair, tails, partially shaved heads and dreadlocks are not permitted. Those who prefer long hair should take special

care so that it will not fall forward or over the face while performing normal job duties, creating a safety hazard. If necessary for job safety, long hair must be pinned up or tied back using a plain barrette. Beads are not permitted. Shaved patterns in the sides, back or front of the hair are not permitted.

Make-Up - Employees should emphasize the natural look. Nails should be no greater than 1/4" in length, and if polished, only with one solid color and no additional adornment. Use of extreme colors (i.e. black, green, fluorescent, etc.) or appliques is not permitted. Either clear or natural colored nail polishes as well as any polishes which are complimentary to an employee's skin color are permitted. In addition, conservative shades of red and pink are also acceptable. Employees should also be discreet in the use of cosmetics and perfume.

Tattoos - Tattoos are not permitted to be visible to our guests. Cosmetic make-up or bandages should be used to conceal visible tattoos.

Jewelry - Conservative personal jewelry such as a watch, one ring per hand and no more than two earrings in each lower earlobe is acceptable. Thumb rings are not permitted. Heavy and/or beaded necklaces, dangling bracelets, fabric/fiber jewelry, as well as any body piercing (with the exception of two earrings per lower earlobe) are not in keeping with the Kings Island image and are therefore not permitted. This also refers to tongue piercing, as well as any other type of facial piercing. In addition, adhesive bandages may not be used to cover up piercings. The wearing of not issued by the park is also prohibited.



Males

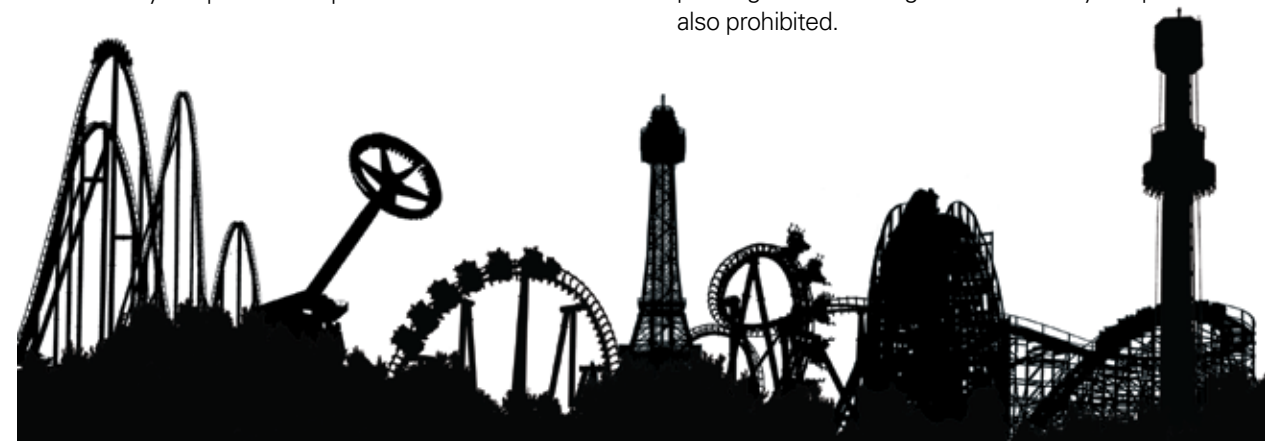
Hair - A fresh, neat haircut is a must at Kings Island. Hair must be natural, neatly trimmed and clean at all times. Styling should be tapered at the sides and back so the lower one-half of the ear is visible and the back is no longer than the top of the collar of a normal dress

shirt. Hair should also not fall forward over the face while performing normal job duties. Faddish, extreme hair styles, including (but not limited to) multi-color or unnatural hair colors, sculptured hair, tails, ponytails, dreadlocks, partially shaved heads and spikes are not permitted. Beads or other hair ornamentation are not permitted. Shaved patterns in the sides, back or front of the hair are not allowed.

General Grooming - Employees should be clean shaven daily. Beards and goatees are not permitted. However, a neatly-groomed mustache that does not extend below or beyond the corners of the mouth or below the upper lip is permitted. Mustaches may not extend past the bottom of the ear. They must be neatly trimmed and may not flare out at the bottom i.e. mutton chops. Hosts are not permitted to wear fingernail polish or makeup, except to cover tattoos. Employees should be discreet in their use of cologne.

Tattoos - Tattoos are not permitted to be visible to our guests. Cosmetic make-up or bandages should be used to conceal visible tattoos.

Jewelry - Conservative personal jewelry such as a watch and/or one ring per hand are acceptable. Thumb rings are not permitted. Heavy, large beaded, or long, dangling necklaces, fabric/fiber jewelry, as well as any body piercing, including an earring, are not in keeping with the Kings Island image and, therefore not permitted. This also refers to tongue piercing, as well as any other type of facial piercing. In addition, adhesive bandages may not be used to cover up piercings. The wearing of not issued by the park is also prohibited.



CODES OF CONDUCT

RULES OF CONDUCT ARE AS FOLLOWS AND PROHIBIT:

1. Harassing, including sexually harassing, fighting, using profanity, intimidating or threatening an employee or guest.
2. Falsification of Company records.
3. Unauthorized possession or use of firearms, explosives, or weapons on Company premises.
4. Disregard of Company safety practices or procedures, which may compromise employee or guest safety, or result in damage or loss to Company property.
5. Dishonesty in any form.
6. Theft or mishandling of funds or property of the Company, a guest, other employees or vendors of the Company.
7. Misuse of internal or external communications via Company telephones, computers, voice mail, facsimile, electronic mail or internet for personal gain, in violation of Company policy or for immoral, unlawful or unethical use.
8. Misuse, removal or disclosure of confidential or proprietary information from the premises, including but not limited to, park attendance, expansion plans, ride status, revenue figures, employee information, without proper management authorization, including initiating or conducting any unauthorized media contact.
9. Abuse, misuse or destruction of Company property, tools, equipment, or the property of guests, clients, employees or vendors.
10. Violating the Company Drug and Alcohol Abuse policy which includes, possessing, bringing, consuming, or being under the influence of intoxicants, or controlled substances on Company property or premises. This also includes prescription drugs prescribed by a medical practitioner that may impair an employee's ability to perform work.
11. Immoral, indecent or disorderly conduct on or off the premises when the employee can be readily identified as being associated with Cedar Fair or one of its business operations.
12. Maintaining any business, financial or secondary employment relationship that compromises confidentiality of Company information or poses an actual or potential conflict of interest.
13. Refusing to cooperate with or falsifying statements to management personnel including Security Department personnel.
14. Insubordinate conduct, including refusal and failure to do assigned jobs or tasks.
15. Gambling or conducting a lottery on Company premises.
16. Negligent or careless performance of duties.
17. Committing a felony or misdemeanor while on Company property or during business activity.
18. Failure to comply with Company guest service and Cornerstone standards, including being discourteous toward guests.
19. Failure to report an error or an attempt to conceal a mistake.
20. Sleeping or giving the appearance of sleeping, during scheduled work hours.
21. The making or publishing of false, vicious, or malicious statements concerning any employee, the Company, clients or guests.
22. Clocking in or out for another employee.
23. Eating, drinking, smoking, or chewing gum while at your work station when in uniform or other identifying attire when you are visible to guests.
24. Unsatisfactory or inferior job performance.
25. Violation of company Solicitation/Distribution policy.
26. Posting, defacing, or removing Company notices, signs, or writing in any form on bulletin boards of Company Property without specific authorization of Company management personnel.
27. Failure without good cause to perform overtime work.
28. Excessive absenteeism, tardiness, or not complying with scheduled hours.
29. Failure to comply with Company time-keeping policies, including rest and meal period policies.
30. Leaving the assigned work area of the facility during working hours without the permission of a supervisor.
31. Failure to comply with official posted notices (i.e., No parking, No smoking, etc.).
32. Failure to comply with approved costuming and grooming standards.
33. Failure to comply with department, division and Company operating procedures and policies.
34. Personal use or removal of Company machinery, tools, equipment, telephones or the commitment of Company resources without proper management authorization.
35. Any other action deemed detrimental to Cedar Fair by Cedar Fair.

DEPARTMENTAL ASSIGNMENTS

All departments require general cleaning duties. All positions require Group Volunteers to bend, stand for long periods of time, and be able to lift up to 10 lbs. Group Volunteer department locations are subject to weather conditions.

Admissions:

Duties include (but not limited to): ticket taking, scanning passes, processing season pass photo ID's, ticket sales, general cleaning. Basic computer skills are a must!

Food & Beverage (park locations):

Duties include (but not limited to): preparing and serving food and drinks, cash handling, general cleaning, and dishwashing in indoor and outdoor locations.

Food & Beverage Picnic Grove:

Duties include (but not limited to): serving food and drinks in our outside picnic grove shelters.

Games:

Duties include (but not limited to): cash handling, microphone, guest interactions, and booth operation. Volunteers will be asked to stand at all times while working their game. All locations are either open-air shelters or outdoors.

Merchandise:

Duties include (but not limited to): cash handling, general cleaning, stocking and straightening shops in indoor and outdoor locations. May involve assisting with inventory preparation or using helium to inflate balloons.

Park Services:

Duties include (but not limited to): keeping assigned walkways and grounds clean by using a pan and broom, as well as changing trash liners. Guest hospitality is a major responsibility. Volunteers should be familiar enough with the Park to give out detailed and accurate directions.

Ride Operations:

Duties include (but not limited to): Ensure safe operation of the ride, ensure that safety restraints and belts are properly positioned, secured, and locked prior to the start of each ride cycle. Volunteers must be able to work outdoors with continual exposure to a variety of weather conditions, have the ability to detect high and low frequency sounds to determine the safe operation of the ride; including alarm bells, machinery noise, and verbal warnings; the ability to maintain a calm demeanor during emotionally charged situations; the ability to visually watch a spinning ride while the ride is in motion, without experiencing dizziness or disorientation; and the ability to distinguish various color patterns, including shades of red and green. Enforcing all restrictions and recommendations including but not limited to: height, rider responsibility, line jumping, and loose article procedures. Volunteers in the Rides Department must also submit to a Urinary Drug Test.

EMERGENCIES

In the event you require medical assistance from our First Aid Staff, please let First Aid know you are a Group Volunteer. Families may contact the Supplemental Staffing Office at (513) 754-5879 or the Human Resources at (513) 754-5748 for emergencies only. After 5 p.m. use the Security Hotline number at (513) 754-5747. **Volunteers may not receive calls in the park. Anytime a volunteer is on duty or in view of the guests, cell phones must be stored and in the "off" position.**



Contact Information:

6300 Kings Island Dr. | PO Box 901

Attn: Group Volunteer Program

Kings Island, OH 45034

Phone: (513) 754-5879 | Fax: (513) 754-5745

Email: volunteers@visitkingsisland.com